

Lumino Health Virtual Care

powered by Dialogue

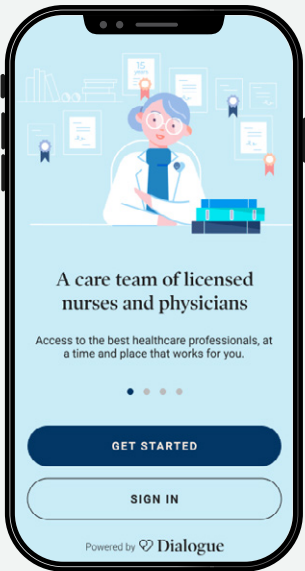
Step-by-step guide on
how to create your account



Sun Life

Lumino
Health

This step-by-step guide will help you get started with Lumino Health Virtual Care. Once you're set up, you'll have convenient, unlimited and on-demand access to health-care professionals for you and your family.

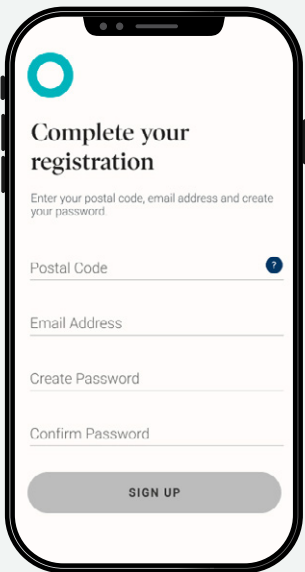


Click on
Get Started.



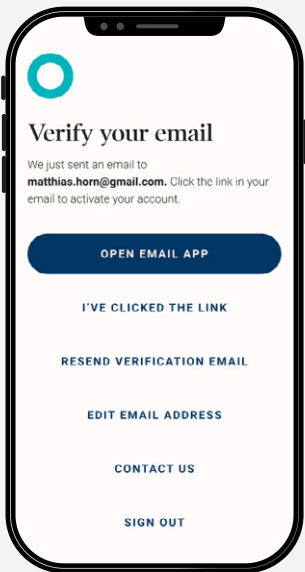
Enter your First Name,
Last Name and DOB.

Click **Next.**

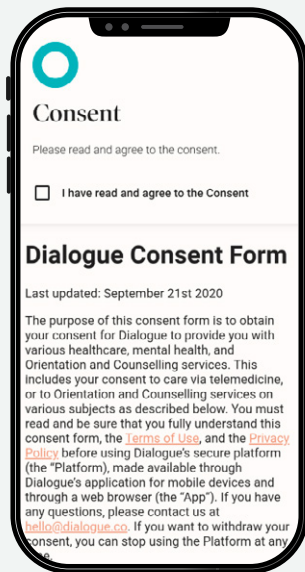


Enter all the relevant
information (for email, choose
an email accessible at all times).

Click **Sign Up.**

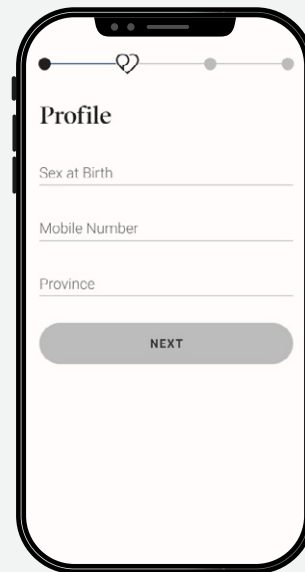


Verify your email.



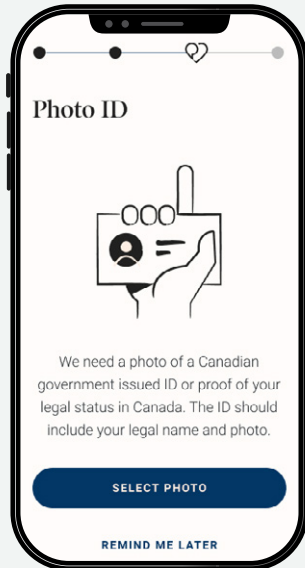
Carefully read the Dialogue Consent Form.

Click **I agree**.

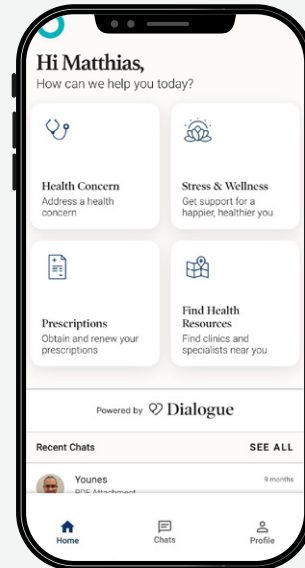


Enter your information.

Click **Next**.

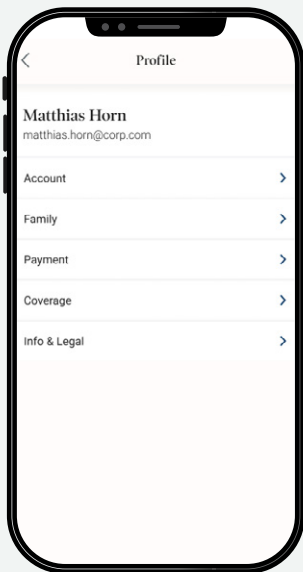


Upload or take a photo of government-issued ID (used for identification purposes only).



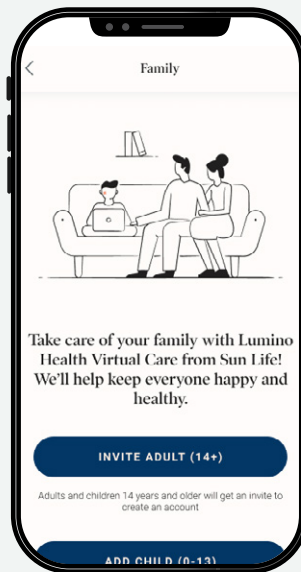
Add your family.

Click on **Profile**.



Add your family.

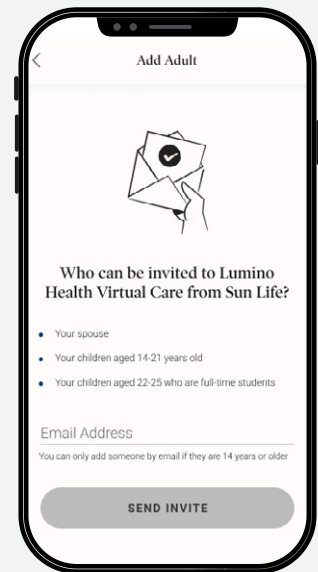
Click on **Account**.



Add your family.

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added as adults.

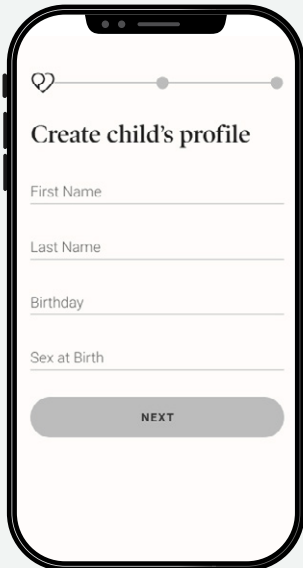
Click **Add Adult (14+)**
or **Add Child (0-13)**.



For Adult (14+).

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added this way.

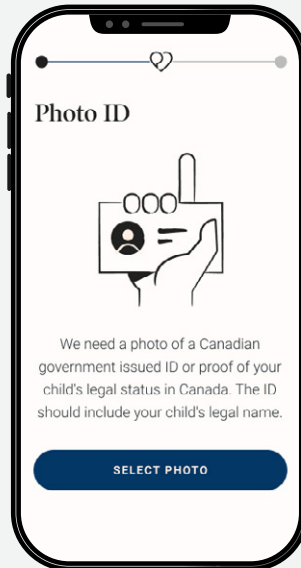
Enter their email and
Click **Send Invite**.



For Child (0-13).

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added as adults.

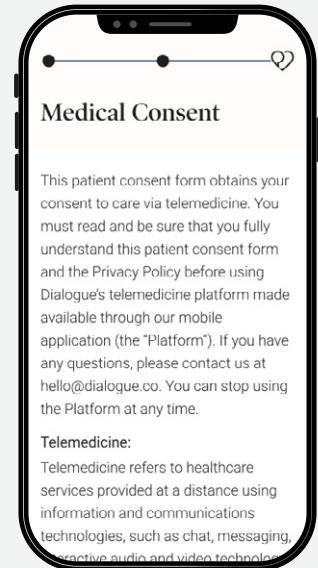
Enter all the relevant information and click **Next**.



For Child (0-13).

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added as adults.

Take or upload a photo of your child's government-issued ID.



For Child (0-13).

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added as adults.

Carefully read the Medical Consent form.

Click **I agree**.
Now you're all set up!



**To learn more about Lumino Health Virtual Care,
visit sunlife.ca/luminovc.**

Download the app on [Google Play](#) or the [App Store](#).



Life's brighter under the sun

Group Benefits are provided by Sun Life Assurance Company of Canada, a member of the Sun Life group of companies. VC-9279-E 01-21 ry-cc

