This step-by-step guide will help you get started with Lumino Health Virtual Care. Once you’re set up, you’ll have convenient, unlimited and on-demand access to health-care professionals for you and your family.

Click on **Get Started**.

Enter your First Name, Last Name and DOB.

Click **Next**.

Enter all the relevant information (for email, choose an email accessible at all times).

Click **Sign Up**.

Verify your email.
Carefully read the Dialogue Consent Form. Click I agree.

Enter your information. Click Next.

Upload or take a photo of government-issued ID (used for identification purposes only).

Add your family. Click on Profile.
Add your family.

Click on **Account**.

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added as adults.

Click **Add Adult (14+)**

or **Add Child (0-13)**.

For Adult (14+).

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added this way.

Enter their email and **Click Send Invite**.

For Child (0-13).

Note that medically speaking, 14+ is the legal age to consult on your own, so children above 14 have to be added as adults.

Enter all the relevant information and **click Next**.

Take or upload a photo of your child’s government-issued ID.

Carefully read the Medical Consent form.

**Click I agree.**

Now you’re all set up!
To learn more about Lumino Health Virtual Care, visit sunlife.ca/luminovc.

Download the app on Google Play or the App Store.